



National CRT Congressional Call-In Day November 14, 2018

○ Call Script:

- Hi, my name is (your name). I live in (your city,state) and I'm calling to ask that the Representative act to pass **H.R. 3730** before the end of the year. May I speak with the staff member who handles Medicare legislation?
- CMS is inappropriately using Competitive Bidding information for standard wheelchairs to cut Medicare payment rates for complex rehab manual wheelchairs. This is wrong and is reducing access to this equipment which will increase medical complications and costs for people with significant disabilities.
- While CMS fixed this problem for complex rehab POWER wheelchairs in 2017, the problem still exists and is unfairly hurting people with disabilities who use complex rehab MANUAL wheelchairs. There should be equal access and Congress needs to act to fix this inequality.
- **H.R. 3730** will solve this problem and has strong bipartisan support from 119 cosponsors. Additionally, over 50 national disability and medical professional organizations have written Congress in support of its passage.
- **ASK:** I'd like my Representative to talk to Party and Committee leaders to be sure that this problem is fixed by passing **H.R. 3730** (or other legislative action) before Congress adjourns.

○ Frequently Asked Questions:

Q1: Who will I be talking to?

A1: A staff member will answer the phone. It's a lot like calling a customer service line. When they answer, you can ask to speak with the person who handles Medicare policy. If you need to leave a voicemail, just read through the call script and leave your contact information so they can follow up with you.

Q2: How long is this going to take?

A2: Your call will take less than 5 minutes from start to finish!

Q3: What if they ask me a question that I don't know the answer to?

A3: Don't worry! If something comes up that you don't have answers to, just tell the staff person that you'll look into it and email them soon. Then you can contact us at the email below and we'll help you get what you need.

For Questions or assistance contact Mickae Lee at mlee@ncart.us or 585-784-0208.

For more information about NCART, visit www.ncart.us.